

Principle 10: Competency, accountability and continuous improvement

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- ✓ Practitioners have the skills and training to work effectively with victim-survivors of DFV.

 - ✓ Services demonstrate accountability to victim-survivors by monitoring, evaluating and continuously improving practice.

 - ✓ Services support practitioners by providing a positive and empowering work environment, training and inducting new staff, and embedding practices for professional development.

 - ✓ The organisation has strong governance which delivers sustainable accountable, transparent and responsive services in addition to ensuring legislative, regulatory, and funding compliance.
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[DV601: Practical skills in responding to people who experience domestic and family violence](#)

The 4 day course provides underpinning frameworks and practical skills in the provision of services to people who experience domestic violence (primarily, but not solely, women and children). The nature, extent and impact of the tactics of domestic violence are explored along with the ways in which these tactics are supported at historical, political, cultural, social and personal levels.

[CHCDFV001 Recognise and respond appropriately to domestic and family violence](#)

[Victorian Capability Framework for Preventing and Responding to DFV.](#)

[Australian Institute of Company Directors](#)

Visit the [Fair Work Ombudsman](#) and the [Australian Human Rights Commission](#) for information on bullying, harassment and discrimination in the workplace.

[Simon Sinek Start with Why TED Talk](#)

Developing a meaningful purpose