ANNUAL REPORT

2020-2021





ACKNOWLEDGEMENT OF COUNTRY

Domestic Violence NSW's office is situated on Gadigal land in Redfern. We pay our respects to the Gadigal people of the Eora Nation respecting all Elders past and present and emerging. We thank the traditional owners and original custodians of lands throughout NSW for your wisdom, guidance, and support to work on land that was never ceded.

We acknowledge the disproportionately high rates of violence impacting Aboriginal women, families and communities and the ongoing impacts of colonisation and systemic racism that is still present within institutions and the broader community. We acknowledge that we work in the context of generations of resilient, strengths-based, holistic resistance to violence in Aboriginal and Torres Strait Islander communities.

Domestic Violence NSW strives to position ourselves as allies, to walk alongside, to listen, to give our voice and strength, to respect, to never forget and to learn from past mistakes so that we can actively support and promote the voices of Aboriginal people and organisations in all our work.





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Domestic Violence NSW (DVNSW) is the peak body for specialist domestic and family violence services in New South Wales. DVNSW works from a feminist, social justice perspective and recognises that domestic and family violence (DFV) is serious, prevalent, and driven by gender inequality. The goal of DVNSW is to eliminate all forms of domestic and family violence.

OUR VISION

Women, families and communities in NSW live free from violence, have equal rights, equal opportunities and the freedom to reach their potential.

OUR PURPOSE

DVNSW provides a representative and advocacy function for specialist services and the women, families and communities they support.

OUR SUPPORT

DVNSW works to improve the spectrum of policy, legislative and program responses to domestic and family violence (DFV) and to eliminate DFV through leadership in advocacy, partnerships and promoting best practice responses and primary prevention.

OUR HISTORY

DVNSW began in 1974 when Australia's first women's refuge, Elsie's, opened in Sydney. As more refuges were established around NSW, they started sharing ideas, resources and practices, and the NSW Women's Refuge Movement was born.

Over the years the structure of the NSW Women's Refuge Movement evolved to ensure that all refuges had the opportunity to be involved with policy development and lobbying for change.

Based on equal representation in policy development and decision-making processes, the NSW Women's Refuge Movement was used as the voice of many refuges for women and children escaping domestic violence in NSW. In July 2013, it voted to expand the membership to all specialist domestic and family violence services operating within a feminist framework, and adopt a name change to Domestic Violence NSW.



The International Women's Day march in Sydney in 1975

LETTER FROM THE CHAIR

ANNABELLE DANIEL

Reflecting on 2020/2021, it is impossible to begin without noting two things. First, the impact of the COVID-19 pandemic on the membership of Domestic Violence NSW, and second, our gratitude to our members for their exceptional efforts to keep women and children safe in more ways than we usually do.

It has been inspiring to watch the dedication, care and concern our extraordinary network of services have displayed at times when the pandemic has put pressure on us all, both personally and professionally. We are women supporting other women and children, with many of us juggling 'work-from-home', the supervision of home schooling, changed hours and COVID-19 emergency responses in addition to usual workloads. My gratitude for all frontline workers is overwhelming. Thank you to each and every member for what you do. Your efforts are seen, the impact is felt across NSW, and it matters.

Against this backdrop and added COVID-19 workload, Domestic Violence NSW has continued to advance and develop our strategic agenda and pivoted to take advantage of significant, emergent opportunities. We welcomed an increase in our membership with the addition of the WDVCAS's becoming part of our core business. We lifted our advocacy to unprecedented levels with submissions in areas related to law reform and practice enhancement around domestic, family, and sexual violence. We raised our media profile and became the 'go-to' organisation for professional, evidence-based, and informed commentary. We gave timely, high-quality advice to the NSW Government and other key stakeholders in response to crisis programs, strategic and long-term initiatives, and everything in between.

My enormous thanks to the DVNSW team for their efforts. You have resourced and supported your members time and time again when we have needed you. To the DVNSW Board – my not-so-secret joy is working with every one of you. I revel in your expertise, commitment, and vision for our peak and sector. To our precious members – your experience and professionalism is our credibility.

Our commitment to you is to remember that, and to continue to call on it for all our advocacy efforts.



Our sincere thanks to our Ministers and departmental colleagues for continuing to support DVNSW and being wonderful partners in the work of reducing domestic and family violence across our state. Our collegiate working relationship has strengthened and deepened over the course of 2020/2021, and we look forward to continuing our collaboration.

To our donors, corporate partners, and friends – thank you for supporting us and for recognising the critical need for our work.

Last, and by no means least, my gratitude and respect to our outstanding Chief Executive Officer, Delia Donovan, whose extraordinary capacity, and commitment to reducing violence against women and children has made her a powerful leader and skilled advocate in our sector over the course of the last year.

May 2022 bring a brighter (and better rested!) horizon for us all, so we may continue our advocacy and service undiminished.

Annabelle Daniel Chair

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LETTER FROM THE CEO

DELIA DONOVAN

It's been a monumental year for Domestic Violence NSW!

This year saw considerable planning, both internally and externally, as the organisation moves to release a new strategic plan for 2021-24 and to celebrate 50 years of our feminist history.

We have also been relentless in our advocacy, writing 23 submission papers to the government that directly contributed towards creating positive and results-driven change in the landscape of domestic and family violence.

Some of our other key highlights for 2020/2021 (although certainly not limited to) include:

- ✓ Helping secure multiple rounds of funding for the sector, including Tranche Funding and extended sector funding, after lobbying from the NSW Women's Alliance.
- ✓ Being the first organisation to open and present evidence to the Joint Select Committee on Coercive Control in Relationships at the 2020 Federal Inquiry, with the resulting report supporting our key recommendation for a considered and consultative approach to criminalisation.
- ✓ The introduction of affirmative consent legislation, aimed to strengthen and simplify consent laws after months of lobbying and consultations.
- ✓ With the second wave of the COVID-19 pandemic, DVNSW released a report outlining the impact of the 2021 Greater Sydney COVID-19 lockdown on specialist domestic and family violence services and the women and children who need them. The report also provided 13 clear recommendations on how the NSW Government can respond.
- We played a key role in ensuring people on temporary visas received the care and support they needed to access hospital and medical support without ongoing fees and barriers.



We co-hosted the successful Regional Roundtable with the Country Women's Association, which was attended by the Attorney General Mark Speakman and notable MP's. This gave our regional members a platform to advocate for the issues that directly affect their areas.

Of course, none of our work could be achieved without our members, which saw a 40% increase this year. I pay huge thanks and tribute to all of you. Without your constant contributions, feedback and support, we wouldn't have achieved as much as we have this year. We look forward to continuing our work together to create real, systemic change in the domestic and family violence sector.

I wholeheartedly thank our donors and volunteers – you are imperative to the work we do, and we couldn't do it without you. I thank our advocates with lived expertise who continue to passionately support the work of the peak body. I thank the NSW Government and Department of Communities & Justice who actively collaborate with us to ensure our work is central to their decision making.

And finally, thank you to my incredible team and board at DVNSW. Your unwavering passion, drive and support is key to the driving forces that make our organisation what it is today.

Delia Donovan CEO

THE BOARD

DVNSW is governed by a Board of Directors, who volunteer their time, skills, and expertise in the Domestic and Family Violence Sector and whose commitment to the organisation is crucial to the success of DVNSW. The Director's for 2020-21 were:



Annabelle Daniel
Chair from March 2021,
Vice Chair until March 2021

As the CEO of Women's Community Shelters, Annabelle Daniel OAM has worked with local communities to establish seven shelters across NSW, with an additional two shelters currently in development. Annabelle has been a leader in the social sector for 20 years, working in private enterprise, the Australian government, and the community sector. In 2020 Annabelle received the Medal of the Order of Australia.



Nicole Yade Secretary until March 2021

Nicole has over 20 years' experience managing, designing, and delivering services for marginalised people in the NGO sector. As a victim survivor, Nicole combines lived experience expertise, an intersectional feminist lens and a passion for social change. She holds a Bachelor of Arts (Honours), Graduate Certificate in Mental Health, Certificate in Executive Management and Development, Diploma of Management, and a Certificate IV in Training and Assessment.



Helen Silvia

Chair until March 2021

Helen is the CEO of Women's and Girl's Emergency Centre (WAGEC) and brings over 20 years' experience in leadership roles in the NGO sector, specialising in the areas of DFV, homelessness and family and children's services. Helen has been a DVNSW Board member for four years, serving as Chair for three, and is also a member of Homelessness NSW's Policy Council.



Lesley Labka

Secretary from March 2021

Lesley is the Manager of Supported Accommodation & Homelessness Services Shoalhaven Illawarra (SAHSSI) and has over a decade of experience working with homeless and at-risk women and children, specialising in working with survivors of domestic and family abuse. Lesley is a member of the Domestic Violence Committee, Police Safety Action Meetings and White Ribbon Working Party in the Shoalhaven. She also represents on the District Homelessness Interagency Group for the Illawarra and Shoalhaven.



Yvonne Weldon

Directo

Yvonne is the first Aboriginal-Australian candidate for Lord Mayor of Sydney. Yvonne is the Chairperson of the Metropolitan Local Aboriginal Land Council, a Board Member of Domestic Violence NSW since 2017, a Board member of Redfern Jarjum College, and the Deputy Chairperson of NSW Australian Day Council.



Nemhat Kharboulti

Director from November 2020

Nemat Kharboutli is the Acting CEO at Muslim Women Australia. For over 35 years, MWA has provided frontline specialist domestic violence, homelessness and settlement support for multicultural, migrant and refugee communities as well as community development initiatives for Muslim women. Nemat's areas of interest are the gendered nature of violence, Islamophobia and to enhance culturally, linguistically and religiously appropriate service provision to facilitate women's access and agency.



Kelly Lamb
Deputy Chair from March 2021

Kelly is a proud Goomeri woman, descendant of the Kamilaroi people from North-Eastern NSW. Kelly is the CEO of Liberty Domestic and Family Violence Specialist Services on the Mid North Coast of NSW. Kelly has more than 25 years' experience leading organisations in both the not-for-profit and corporate sectors, and holds qualifications in Leadership, Human Resource Management and Business Management.



Denele Crozer

Treasurer

Denele Crozier, AM is currently the CEO of Women's Health NSW while also participating in a variety of Boards including Women's Legal Service NSW & Australian Women's Health Network. Denele has a 39-year history of working in NGO Charity services. Qualifications: RNPN, Dip. Accounting, Dip. Business. She is passionate in promoting social justice and unpacking gender inequity.



Katy Jenkins

Director until November 2020

Katy has an extensive background in family law, having worked both in the private and community legal sector, including Women's Legal Services NSW. Katy was a founding member of the Parramatta Region Family Law Interagency. Katy retired from her director role on the DVNSW Board in November 2020. We thank her for her expertise and passionate commitment to working to support the domestic violence sector.

OUR TEAM

There is an entire community of people who make DVNSW's impact possible.

Our work is conducted by a small and dedicated team in Redfern, NSW. Our staff predominantly work part time. During 2020-21, our team has worked collaboratively and pivoted to mostly remote work due to COVID-19 restrictions. We are very proud and grateful for their efforts.



We'd like to extend a special thanks to the staff who joined DVNSW in 2020-21 to support and contribute to short term DVNSW projects.

 Nici McCain
 Yatunga Gordon
 Annaliese Constable

 HR Officer
 Project Officer
 Administration Officer

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ABORIGINAL STEERING COMMITTEE

The vision of the Steering Committee is to provide an Aboriginal and Torres Strait Islander lens on policy and practice opportunities and to have real influence through lobbying and advocacy. The committee amplifies the voices of Aboriginal and Torres Strait Islander women as advocates in their survivor experiences and guides DVNSW's work. The group also provides expert advice and advocacy on the issues that matter in their communities to DVNSW, government and the sector more broadly in order to ensure that culturally safe practices are developed and promoted. The current members are:

Ashlee Donohue • Maryanne Brown • Monique Wiseman • Vanessa Lee • Kyllie Cripps • Christine Robinson • Mary Ronayne • Dixie Link-Gordon • Aunty Bronwyn Penrith • Yatungka Gordon • Kowana Welsh



Some members of the DVNSW Aboriginal Steering Committee. Bottom row, left to right: Mary Anne Brown, Dixie Link Gordon, Mary Renane, Yatungka Gordon. Top row left to right: Vanessa Lee, Kowana Welsh, Ashley Donahue, Christine Robinson.

KEY IMPACTS

It's been a productive year for DVNSW - here are some of our key acheivements.

23 submissions to NSW Government on DFV-related policy and law reform.

40% increase in membership base.



Co-authored the NSW Women's Alliance submission to the Federal inquiry into DFV.

Launched report on survey findings on Animals and People experiencing DFV. Trained over 1000 people across DFV services, local councils, and community organisations on whole-of-community approaches to primary prevention.



Convened or co-convened 4 advisory groups and networks.

Co-hosted a **regional round-table** with the **Country Women's Association** on supporting DFV victim-survivors and **responding to perpetrators** in rural and regional NSW. Conducted 8 surveys for DVNSW members to inform advocacy efforts.

Presented webinars to over **500 workers** across the DFV and migrant and refugee support sector on the impacts of COVID-19 and DFV.

CEO Delia Donovan presented at **23** engagements including community, corporate, social care sector and educational institutions

Gave evidence at the **NSW parliamentary** inquiry into criminalising coercive control.

Gave evidence into the inquiry of domestic, family and sexual violence.

COVID-19 RESPONSE

Concerns about the increase in domestic and family violence during the COVID-19 pandemic were widespread. DVNSW has been actively engaged with the NSW and Federal governments regarding the approach to domestic and family violence during the COVID-19 pandemic. Due to DVNSW advocacy, the NSW government continues to meet with key DFV sector and government stakeholders on a regular basis to discuss the ongoing impacts of COVID-19.

There has been a significant impact on DVNSW's internal workings including managing a remote workforce while supporting the sector and members.

- Provided detailed advice to NSW
 Government regarding the impact on specialist DFV services and funding requirements.
- Supported the commissioning of 'A Wave of Disadvantage' report modelling the social disadvantage

impacts of COVID-19.

- Coordinated NSW Women's
 Alliance advocacy for the extension of
 COVID-19 emergency funding.
- Provided advice to NSW Government on COVID-19 DFV funding opportunities to ensure sector wide funding.
- Ensured women's health centres had access to NSW Government grants.
- Presented at over 20 forums on DVNSW's COVID-19 response, efforts and best practice measures.

- Provided support letters for multiple DVNSW members in applications for DFV funding.
- Regularly communicated with members regarding COVID-19 funding grants and opportunities.
- Shared detailed health information for services at the beginning of the 2021 lockdown.
- Provided advice to NSW Health to ensure temporary visa holders did not have to pay for health services.



PRIMARY PREVENTION

Primary prevention refers to whole-of-community initiatives aimed at preventing DFV from occurring in the first place. DVNSW is funded by Women NSW to deliver primary prevention activities in NSW through advocacy, collaborating with organisations with relevant expertise, and delivering training. DVNSW's primary prevention work is informed by Our Watch and their national primary frameworks, *Change the Story (2015)* and *Changing the Picture (2018)*.

DVNSW's key primary prevention initiatives for 2020/21 spanned a range of areas.

COMMUNITY AWARENESS, EDUCATION AND TRAINING

- With the support of Women NSW, DVNSW developed and delivered three primary prevention webinars to provide an understanding of the intersecting drivers of gender-based violence and to promote gender equality. DVNSW was successful in achieving whole-of-government reach for the webinars, with more than 20 NSW Government agencies sending attendees.
- ✓ DVNSW developed a primary prevention online training course specifically tailored to local councils. This course was delivered twice, with 18 council staff attending, most of them councillors. The councils who participated included: Byron Shire Council, Campbelltown City Council, Canterbury-Bankstown Council, City of Ryde Council, Griffith City Council, Lismore City Council, Liverpool City Council, Northern Beaches Council, Strathfield Municipal Council, Upper Hunter County Council, Willoughby City Council, Wollongong City Council, and Penrith City Council.
- As part of the training course materials,
 DVNSW developed a resource book for all
 council staff attending that listed resources
 relevant to councils undertaking primary
 prevention work. This training supported
 councils in implementing gender equality
 initiatives within their own organisations and
 through the programs they deliver to their local
 communities.
- ✓ DVNSW's CEO joined news.com.au for their Domestic Violence Prevention Month Campaign by participating in four prevention videos, reaching mainstream audiences all over Australia. The videos produced were put forward for a Kennedy Excellence Award in Journalism by Australian Associated Press (AAP) and achieved considerable reach among practitioners through the Department of Communities and Justice, circulating the videos to its Brighter Futures family preservation providers across NSW.
- ✓ Together with the NSW Collaboration on the Primary Prevention of Gender-Based Violence, DVNSW co-organised a primary prevention panel held on 28 July 2020. The webinar was attended by over 170 people. Its purpose was to increase awareness of the primary prevention of gender-based violence across the DFV sector, migrant and refugee support and settlement services, local councils and the NSW Government.

COLLABORATIONS

- ✓ DVNSW convened two meetings of the NSW Collaboration on the Primary Prevention of Gender-Based Violence, attended by over 20 representatives drawn from across the NSW Government, local councils, academia, peak bodies and DFV services. This collaboration enables information-sharing on primary prevention initiatives across NSW, to inform and improve developing practices in this field.
- ✓ DVNSW attended five meetings of the Inner West Council's DFV Strategic Reference Group and supported the group to develop a motion regarding a gender equity strategy to address gender inequality, a key driver of DFV. This motion was successfully passed in August 2020, with DVNSW then providing input to the Council's draft gender equity strategy.
- ✓ DVNSW provided talking points and other support to Parramatta City Council and Cumberland Council to develop a motion advocating for a government-funded NSW local government Prevention of Domestic Violence Officer. This motion was successfully passed by both councils in September 2020.
- ✓ DVNSW participated in the Our Watch National Primary Prevention Hub stakeholder group, which aims to connect primary prevention specialists nationally to improve practice in this area.
- ✓ DVNSW attended three meetings of the Arab Council of Australia's reference group for the project, 'From the Ground Up to Equality', funded by Women NSW. This project is a primary prevention program for the Arabic speaking community aimed at challenging the specific drivers of violence in that community.
- ✓ DVNSW was an advisory committee member for the Rainbow Families Family Violence Prevention Program. This project, run jointly by Prosper (Project Australia) and Rainbow Families, and funded by the Department of Social Services, is delivering a suite of primary prevention activities specifically tailored towards LGBTQ+ families.
- ✓ DVNSW is a proud, strategic partner of the Family Friendly Workplaces initiative, established by Parents at Work and UNICEF Australia. The initiative aims to provide

- organisations with the tools, frameworks and support they need to become more inclusive and supportive of employees' competing work and family needs. DVNSW was consulted on the implementation of DFV standards, making workplaces more supportive, safer, and more accessible for women and families experiencing violence.
- ✓ As a member of the Women's Alliance, DVNSW supported the development of the Women's Alliance Nine-Point Plan to Address Sexual Violence. This included a primary prevention-related recommendation that asked the NSW Government to implement a comprehensive, whole-of-community primary prevention strategy for NSW, in line with the national framework Change the Story. The recommendation also noted the need for a roll out of whole-of-school community education on consent.



Parents at Work launch, Emma Walsh Founder and CEO of Parents at Work and Delia Donovan with Caitlin Morahan



SUBMISSIONS

National Consumer Credit Protection Amendment (Supporting Economic Recovery) Bill 2020.

ParentsNext: examination of Social Security (Parenting payment participation requirements - class of persons) instrument 2021.

SECTOR DEVELOPMENT AND CAPACITY BUILDING

In 2020-21, DVNSW continued to run it's DFV Community of Practice - a group of DVNSW members who met to discuss and deepen their understanding of policy and practice issues.

ONLINE RESOURCES AND TOOLS

In 2020-2021, DVNSW developed and published a range of online resources to support the DFV sector in its work. DVNSW launched the Good Practice Resource Manual, which now sits alongside DVNSW's Good Practice Guidelines for the Domestic and Family Violence Sector in NSW. While the Guidelines provide a framework of overarching principles, the Resource Manual supports the guidelines by providing practice-based resources and tools to support both frontline workers and service managers in good practice service delivery. Topic areas added to the Resource Manual, in 2020-2021, were:

- Children and young people
- ✓ People with disability
- ✓ Safety planning
- ✓ Trauma-informed practice

DVNSW also partnered with People with Disability Australia to produce an updated version of the Disability Toolkit (originally published in 2015), which is now available through the Resource Manual. The toolkit provides guidance on how to make DFV services accessible to people with disability, including a template disability Inclusion Action Plan that DFV services can adapt to their service context. The weight of evidence consistently points to women with disability being at greater risk of experiencing DFV. The Disability Toolkit, therefore, provides important guidance to DFV services to effectively support people with disability and address any barriers they may face in accessing support.

DVNSW collaborated with Social Ventures Australia (SVA) to publish resources on the DVNSW website that provide guidance on best practice integrated service delivery. These resources were developed by SVA in collaboration with a range of community sector peak organisations.

DFV COMMUNITY OF PRACTICE

In 2020-2021, DVNSW continued to run its DFV Community of Practice. This is a group of DVNSW members who meet to discuss, and deepen their understanding of, policy and practice issues. In March 2020, the Community of Practice hosted a presentation on DVNSW's Safer Homes project that was open to all DVNSW members. The Community of Practice also initiated advocacy that led to improved communication and referral processes for DFV clients entering temporary accommodation.

REGIONAL ROUNDTABLE

DVNSW partnered with the Country Women's Association NSW (CWA) to host the Regional Domestic and Family Violence (DFV) Roundtable in December 2020. This event discussed systemic issues and service gaps in supporting DFV victim-survivors and responding to perpetrators in rural, regional and outer metropolitan NSW.

Key politicians were invited to address the Roundtable and to hear the issues raised. In attendance were NSW Attorney General and Minister for the Prevention of Domestic Violence, Mark Speakman, and Shadow Minister for the Prevention of Domestic Violence, Trish Doyle. The Minister for Mental Health, Regional Youth and Women, Bronwyn Taylor, was unable to attend but sent a video message of support.

A range of DFV services from rural, regional and outer metropolitan areas attended and contributed to a valuable discussion. These included 18 DVNSW members and five Women's Safety NSW member services. Five CWA representatives also attended.

The Roundtable has been pivotal in informing DVNSW's advocacy efforts. A range of policy recommendations were developed based on the input of the DFV services that attended. The NSW Government is referring to these recommendations in assessing the funding needs of DFV services in regional areas. DVNSW has continued to raise the recommendations with politicians and government representatives.

WEBINARS

DVNSW convened 'Sector Chat' webinars with and for members to share knowledge, best practice, and ways of adapting to COVID, funding issues, and a range of other issues affecting the sector. These events were well attended with audience numbers of up to 240 individuals working in the sector.

During 2020-2021, DVNSW convened eight webinars, which included:

- Restorative justice for sexual assault and domestic violence.
- ✓ Elder abuse in the DFV context.
- ✓ Community Vigil a livestream event commemorating all the women who died due to DFV.
- ✓ 'You can't ask that!' panel discussion and Q&A on LGBTQ+ intimate partner violence.
- ✓ Victims Services review.
- ✓ COVID-19 related grant funding and sector sustainability during COVID-19.
- Capturing DFV victim-survivor data in the Census.
- Supporting DFV victim-survivors to enter the private rental market.



HOUSING & HOMELESSNESS

Domestic and family violence is the leading cause of homelessness among women and children and is a major cause of long-term housing insecurity. While Specialist Homelessness Services such as refuges can provide crisis and short-term housing, there are limited housing pathways to permanent, safe housing. Secure and sustainable housing is critical to provide security and enable recovery, yet there is a severe deficit of safe and affordable housing across the state. DVNSW works to collaborate and advocate for increased affordable housing for people who have experienced domestic and family violence.

In 2020-2021, DVNSW:

- Redeveloped its policy position on the NSW Government's Housing 2041 housing strategy and communicated this position to the NSW Government.
- ✓ Provided input to the NSW Audit Office review of how effectively the Department of Communities and Justice is responding to homelessness through the NSW Government's Homelessness Strategy. Supported the Everybody's Home campaign, which actively addressed the shortage of social and affordable housing that is forcing record levels of homelessness. The campaign appeals to the Australian Government to provide a better, fairer housing system for everyone.

To address homelessness, DVNSW recommends that government:

- Invests in gathering state-wide data to map housing need to housing supply.
- Constructs new social housing properties.
- Commits to reviewing the policies that create barriers to Aboriginal and Torres Strait Islander women accessing safe and appropriate housing.
- Introduces Government-backed buying schemes.
- Introduces tax incentives or offsets for landlords.

SUPPORTING SERVICES WITH HOUSING PATHWAYS

With a chronic shortage of social and community housing, the Department of Communities and Justice (DCJ) provides rental assistance to women who have experienced domestic and family violence through Rent Choice Start Safely, a rental assistance program/product designed to support clients into the private rental market. However, many clients were reporting barriers to accessing the private rental market. The Safer Home Project phase one (2019-2020) conducted primary and secondary research and consulted widely across the sector and real estate industry to understand the barriers faced when accessing and sustaining private rental tenancies.

The Safer Homes, Stronger Communities Project Phase Two (2020-2021) built the Safer Homes Program and supporting resources based on the evidence gathered in Phase One and worked with six pilot sites across New South Wales to implement the program. The pilot program was launched in November 2020 amid a global pandemic, which has had significant impacts on the project most notably:

- DFV services have been dealing with the impact of COVID-19 in terms of demand, complexity of cases and changing ways of working.
- 2. The landscape for rental properties has changed. This has resulted in a significant downward trend in Start Safely activations across the state.

Despite this, an independent evaluation of the program provided emerging evidence that even in the most difficult rental markets, housing outcomes can be achieved through the Safer Homes Program. DCJ has since provided funding for the continuation of the pilot through 2021/22.



SUBMISSIONS

Submission to the NSW Government on a Housing Strategy for NSW.

Housing section in the Federal Inquiry on Sexual Domestic and Family Violence.

Consultation on the future of strata in NSW, including pets in strata.

ADDRESSING DOMESTIC & FAMILY VIOLENCE EXPERIENCED BY CHILDREN & YOUNG PEOPLE

DVNSW prioritises advocacy and policy to address the severe impacts of domestic and family violence experienced by children and young people. According to the Australian Institute of Health and Welfare, one in four Australian children have been exposed to domestic and family violence, and over 50 per cent of women who experience domestic and family violence have children in their care. The impact of domestic and family violence on children and young people can be debilitating, profound, and long-lasting. DVNSW advocates tirelessly for children and young people, to ensure their physical and emotional wellbeing is considered and that the justice system recognises them as victims in their own right.

In 2020-2021 DVNSW was engaged in a variety of activities aimed to increase the safety of children and young people, ensuring all policy submissions addressed this focus. DVNSW worked collaboratively with partners including Yfoundations, Youth Action and the NSW Advocate for Children and Young People. DVNSW built advocacy leading towards the central inclusion of children and young people in next National Plan.

In 2020-2021, DVNSW:

- Met with key stakeholders in preparation for the DVNSW Child Protection Submission including Youth Action, Yfoundations, FAMS, members of the Aboriginal and Torres Strait Islander Women's Steering Committee and Women's Safety.
- ✓ Submitted to the Committee on Children and Young People inquiry into the effectiveness of the NSW child protection and social services system in responding to vulnerable children and families (11 December 2020).
- Submitted to the public consultation draft of the Civil Liability Amendment (Child Abuse Settlement) Bill.

- ✓ Submitted and appeared at the hearing for the NSW Inquiry into the Education Legislation Amendment (Parental Rights) Bill.
- Consulted with the National Office for Child Safety regarding the National Child Abuse Strategy.
- ✓ Submitted to the National Strategy to Prevent Child Sexual Abuse Final Development Consultation Paper.



ADDRESSING GENDERED VIOLENCE IN CULTURALLY & LINGUISTICALLY DIVERSE COMMUNITIES

DVNSW continued it's advocacy in this area in 2020-2021, focussing on the rights and need for accessibility of services for people on temporary visas experiencing domestic and family violence. DVNSW saw several important policy improvements in this period including a change to NSW Health's Policy to ensure free access to healthcare and financial grants for temporary visa holders experiencing DFV and investment in NSW crisis accommodation services. National Advocacy on this issue also led to the establishment of national working group in government to address the issue of people on temporary visas experiencing DFV.

In 2020-2021, DVNSW:

- Provided ongoing input into the National Advocacy Group for women on temporary visas.
- Developed and analysed a NSW survey on people on temporary visas experiencing violence, and collated case studies to provide an updated snapshot of issues to strengthen advocacy.
- ✓ Drafted an open letter to the Commonwealth, state and territory governments on behalf of the National Advocacy Group on Women on Temporary Visas (consisting of over 60 organisations across Australia). Secured support for all recommendations in the letter from NSW Shadow Ministers Penny Sharpe and Trish Doyle, who sent letters to relevant NSW Ministers.
- ✓ Provided information to journalists and participated in interviews across multiple media outlets such as the Guardian, AAP, ABC and SBS for articles focusing on women on temporary visas experiencing violence.
- Contributed as an Advisory Committee member of Jesuit Refugee Services 'Finding Safety' project, funded by Women NSW.
- Convened two NSW Community of Practice meetings for people on temporary visas experiencing DFV, including participation from Women NSW, the Department of Communities & Justice Diversity Services, Multicultural NSW, NSW Health Education Centre Against Violence and Services Australia.

- ✓ Presented to Cumberland DFV Committee, Industry Partnership CALD Community of Practice and UTS Global Studies students on women on temporary visas experiencing violence.
- ✓ Supported DVNSW members in their advocacy by drafting letters and meeting with them prior to their ministerial meetings.



ADVOCATING FOR A SUSTAINABLE DOMESTIC AND FAMILY VIOLENCE SECTOR

DVNSW continues to advocate for a sustainable domestic and family violence sector which prioritises long-term, non-competitive funding for services to enable them to meet demand. DVNSW knows that the DFV sector remains sorely underfunded and continues to advocate in a targeted fashion to increase resourcing and improve responses. DVNSW also supports innovative practice and support for best practice.

DVNSW was involved in advocating and promoting crisis response funding for the DFV sector during the COVID-19 pandemic. In 2020-21, the \$8 million COVID-19 Sexual, Domestic and Family Violence Infrastructure Grant Program was announced, aimed at supporting services as they respond to the challenges and rise in service demand. The infrastructure grant could be used for renovations and upgrades to existing facilities. This was useful to our members on the frontlines who were dealing with a surge in demand to expand their services.

This funding followed the \$21 million investment in frontline sexual, domestic and family violence services by the Federal and NSW Governments in response to COVID-19, with nearly 100 frontline services awarded a share in more than \$12 million of grants to help victim-survivors.

In 2020-2021, DVNSW's advocacy and work focussed on improving the sustainability of the DFV sector including:

- ✓ Developed a submission to the House of Representatives Standing Committee on Social Policy and Legal Affairs - Inquiry into family, domestic and sexual violence. Submission developed collaboratively with full DVNSW team, members, partner organisations and people with lived expertise.
- ✓ Three of DVNSW's team members, including the CEO, appeared as witnesses at the Federal DFV Inquiry hearing.
- Conducted advocacy that led to a funding boost for Staying Home Leaving Violence of \$33.9 million over 4 years, to expand across NSW and support women and their children who have experienced DFV to stay safety in their homes and communities.
- Acheived the reinstatement of the Equal Renumeration Order (ERO) supplmentation for SHS services.
- ✓ 'The Social Sector in NSW: Capitalising on the Potential for Growth', report was published in March 2021. DVNSW campaigned through its social media networks to highlight the need for funding mechanisms that better meet community needs and the demands on the sector.

- Advocated for suitable pathways for animals and people experiencing domestic violence to achieve safety, including resourcing, housing and other services.
- Advocated for a Women's Trauma Recovery Centre in the Illawarra, and support for development of the model through attendance of a consultation and completion of two surveys.
- ✓ DVNSW's Policy and Research Manager gave an inspiring speech at the March 4 Justice on the need for sustainable funding for specialist DFV services.
- Consulted with NSW Health on a model for a DFV crisis response.



NSW BUDGET 2021-2022

- ✓ Prepared DVNSW's 2021-2022 pre-budget submission to the NSW Government.
- Provided a summary of the NSW budget annoucement for DVNSW members. Due to COVID-19, two budgets were announced in this period.
- Liaised with policy advisors from other peak bodies regarding the budget breakdowns.

FEDERAL BUDGET 2021-2022

The 2021-22 budget included some positive announcements for specialist DFV services, including the very hard fought for continuation of the COVID-19 support. A \$260mil National Partnership Agreement was announced with the states and territories over two years, and the expansion of the Family Advocacy Support Service in the family law courts to 26 new regional locations.

The sector has been advocating for an investment of \$1 billion per annum or \$3 billion over three years, so the overall package falls well short of this, particularly in the areas of emergency, social and affordable housing, safe at home programs, and primary prevention.

DVNSW work undertaken on the federal budget 2021-22 included:

- Prepared DVNSW pre-budget submission to the Federal Government.
- Prepared key analysis and reviews, social media posts and media releases regarding the federal budget.
- Prepared background information to inform relevant MPs in their question development for the senate estimates process.
- ✓ Supported Federal funding asks of the Australian Violence Against Women Alliance of \$1 billion per annum for specialist DFV services.

ADDRESSING GENDERED VIOLENCE IN ABORIGINAL AND TORRES STRAIT ISLANDER COMMUNITIES

The Aboriginal and Torres Strait Islander Commission identitifed Aboriginal and Torres Strait Islander women as the most legally disadvantaged group in Australia. DVNSW advocates tirelessly towards implementing changes in policy to reduce violence in Aboriginal and/or Torres Strait Islander communities and to secure long-term resourcing for culturally safe and specialist support services. According to research by the Australian Institute of Health and Welfare, Aboriginal and Torres Strait Islander women are 34 times more likely to be hospitalised from family violence, and almost 11 times more likely to be killed due to violent assault.

Access and supports for Aboriginal and/or Torres Strait Islander communities featured prominently in all DVNSW submissions. DVNSW also endorsed the Uluru Statement from the Heart alongside the Industry Partnership, advocating that in order to end homelessness and gendered violence we must listen to Aboriginal and Torres Strait Islander peoples.

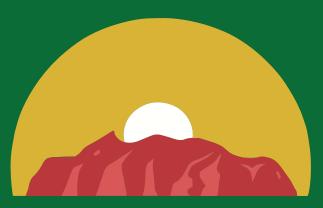
ABORIGINAL AND TORRES STRAIT ISLANDER WOMEN'S STEERING COMMITTEE

The DVNSW Aboriginal and Torres Strait Islander Women's Steering Committee provides an Aboriginal and Torres Strait Islander lens on policy and practice opportunities and has real influence through lobbying and advocacy. Established in 2019, the committee continues to be a strong voice promoting change and leading the policy and advocacy of DVNSW.

In 2020-21, the Steering Committee:

- ✓ Contributed the section on Aboriginal and Torres Strait Islander women for the DVNSW pre-budget submission to the Federal Government.
- Met monthly with DCJ Child Protection to inform practice.
- ✓ Wrote to Gareth Ward, Minister for Families, Communities and Disability Services, regarding the implementation of the Family is Culture report recommendations.
- Committee members Aunty Dixie Link-Gordon and Aunty Bronwyn Penrith presented to DVNSW members on Breaking Silent Codes, a project addressing sexualised violence towards First Nations people in the Pacific.
- Met with Minister Ward and the NSW Attorney General regarding concerns related to responses to DFV in Aboriginal and Torres Strait Islander Communities.

- ✓ Completed the 'Cultural Safety Training for DFV Specialist Services Options' paper for review by the NSW Attorney General.
- ✓ Provided advice to ANROWS to ensure its 2021 conference was culturally safe.
- ✓ Submitted to the United Nations Committee, on the Elimination of Discrimination against Women general discussion, on the rights of Indigenous women and girls.



Uluru Statement of the Heart

BUILDING A TRAUMA AND GENDERED VIOLENCE INFORMED JUSTICE SYSTEM

Police and court responses in NSW require improvement to best meet the needs of victim-survivors of domestic and family violence. There must be an improvement of policing culture, increased funding for domestic, family and sexual violence (DFSV) training, cultural competency, LGBTIQ+ and disability awareness for the judiciary.

Although most DVNSW member services work closely with the justice system, there are constant delays, challenges and concerns with the current functioning of the system. DVNSW shared feedback from its membership base, on various legislative issues, to the NSW and Federal Governments and advocated for improved legislation and practice.

- Reviewed the NSW Government response to the Domestic Violence Death Review Team report, and wrote to DCJ and Legal Aid in regards to their responses to the report's recommendations.
- Endorsed Women's Legal Service NSW submission regarding protections for domestic violence complainants in domestic violence offence proceedings and related ADVO proceedings.
- Wrote to the NSW Attorney General on behalf of the Women's Advisory Council regarding recommendations by the Domestic Violence Death Review Team regarding domestic violence and prisons.
- Submitted to the Inquiry into the Family Law Amendment (Federal Family Violence Orders) Bill 2021 [Provisions], aligning to and endorsing the submission of Women's Legal Service Australia.
- Reviewed proposals by Department of Communities and Justice regarding the appointment of Court Appointed Questioners for DFV complainants.
- Remained active on the issue of affirmative consent, advocating for legislative change on this issue.
- Wrote to and met with Minister for Police and Emergency Services, David Elliot, and the Attorney General regarding the results of the Coroner's Report into the Edwards family murders.

- Advocated for legislative changes recognising harm to animals experiencing DFV, and the risk to people experiencing DFV.
- Established regular meetings with NSW police to share information and discuss concerns related to policing of DFV in NSW.
- Advocated on concerns with ADVO legislation, including the need to improve the definition of DFV, to improve Order 6 and to review the risk assessment framework.

DVNSW continues to be highly valued and consulted with regarding proposed changes to DFV legislation in NSW. As a result of ongoing advocacy contributed by DVNSW:

- Improvements were made to the ADVO legislation recognising the risk posed by harm to animals.
- ✓ A review was undertaken into the issues with ADVO legislation Order 6.
- The Attorney General committed to introducing affirmative consent and the prevention of direct cross-examination of victim-survivors by the person who used violence against them.



Renata Field and Delia Donovan meet with Minister for Police and Emergency Services, David Elliot.

COERCIVE CONTROL

Coercive control is a widespread and insidious form of domestic and family violence, and in 2020-21 the sector saw a substantial increase in the focus on its criminalisation. DVNSW believes the proposed introduction of a separate offence of coercive control presents an important opportunity to improve the safety and wellbeing of victim-survivors in NSW. DVNSW recommends that legislation is only inacted following comprehensive consultation, alongside a well-resourced, all of government and commununity implementation plan, and an extensive and meaningful investment in the domestic violence prevention and response sector.

During 2020-2021, DVNSW:

- Met with various stakeholders to inform DVNSW recommendations including The Salvation Army, Domestic Violence Victoria, Australian Women Against Violence Alliance members and Muslim Women's Association.
- Launched DVNSW Coercive Control Background paper to inform members on the issue, and support them to submit to the Inquiry.
- Consulted DVNSW members and with people with lived expertise through a survey and with Aboriginal and Torres Strait Islander Women's Steering Committee members on coercive control.
- Supported No to Violence (NTV) to facilitate a consultation with people with lived expertise on coercive control.

- Provided trauma-informed training to MP's and secretariat of the NSW Coercive Control Inquiry.
- DVNSW CEO and Research and Policy
 Manager presented as the first witness at the
 Coercive Control Inquiry Hearings.
- Liaised with members and provided support to members presenting at hearings.
- Consulted with makers of the documentary 'See What You Made Me Do' to support the production.

As a result of DVNSW's work in this area, members were supported to contribute to the Parliamentary Inquiry, and to better understand the issue. Member views were thoroughly considered in the development of the DVNSW submission, and their views shared with various stakeholders.



Delia Donovan and Renata Field outside Parliament House after giving evidence at the NSW Coercive Control Inquiry.

VICTIM SERVICES

Access to Victim Services counselling, Immediate Needs Support Packages and compensation remains vital to victim-survivors in NSW to access support. However, recent reforms have been met with substantial criticism, including the additional barriers created for people from marginalised backgrounds, to access support.

During 2020-2021, DVNSW:

- Consulted with the sector regarding the Victim Services six-month review including a virtual roundtable and sector survey.
- ✓ Submitted to the Victim Services internal review of the changes made to Victim Services
- Undertook advocacy with the Victim's Commissioner and Attorney General regarding the Victims of Crime Interagency and ongoing issues with the above reforms.
- ✓ Met with Victim's Commissioner.
- ✓ Completed the Victims of Crime Interagency Stakeholder survey.

After a concerted effort, DVNSW established an open channel of communication with the Victim's Commissioner so that the Victim's Commissioner and Attorney General are aware of the issues raised by DVNSW members. The review results have yet to be made public, however, DVNSW continues to advocate for Victim Support to be improved in NSW so that victim-survivors have access to the support they have a right to, and for this process to be transparent and accountable.



L to R: Natalie Ward MP, CEO of DVNSW Delia Donovan, Attorney General Mark Speakman, Trish Doyle MP, DVNSW Policy & Research Manager Renata Field and

VOICE AND REACH

Communication is imperative to DVNSW's advocacy and an integral aspect of raising awareness of domestic, family and sexual violence.

Over the past year, DVNSW's media presence has increased exponentially. The aim was to enhance the amount of support received from media outlets, key government figures and other specialist services through media, which has proven to be successful with the employment of a full-time Communications Manager.

Key Highlights:

- ✓ Appeared on SBS Insight episode 'Intimate Terrorism', as an expert on coercive control in abusive relationships.
- ✓ Made over 85 appearances in print, television and radio media, spanning a myriad of topics.
- ✓ Turned-to expert on coercive control.
- ✓ Partnered with CBA and Channel 9 on their widely publicised media campaign focusing on financial abuse
- ✓ Engineered a significant increase in social media following on multiple platforms.
- ✓ Appeared in a Women's Weekly feature article highlighting the issue of domestic violence in regional and remote areas.
- ✓ Issued 19 media and joint media releases on the most pressing topics of the sector.

increase in

instagram

followers

✓ Featured in a series of videos for news.com.au's domestic violence awareness campaign.

382%
increase in social media mentions

Key words
equality sexualised violence
women's safety united
help coercive control
increase in
facebook
followers

31%
increase in
facebook
likes

295%

29%

increase in

twitter

followers

increase in visits to

the website

VOICES FOR CHANGE

DVNSW's Voices for Change was the first lived experience project undertaken by Domestic Violence NSW that aimed to reduce and prevent domestic, family, and sexual violence through media advocacy. While funding for the program ceased during this period, funding from Commonwealth Bank enabled an evaluation, detailing the successes and learnings of the program to be conducted, which was published July 2021.

V4C advocates provided two training sessions on financial abuse and service provision.

Involved in over 10 media appearances.

Completed final evaluation project report.

Presented the V4C project support at Stop DV Conference.

Delivered public speaking training to WAGEC ACCESS program.

Supported Experts by Experience panel at the ANROWS Conference.

OUR MEMBERSHIP

During the period of 2020-21, DVNSW had over 80 members across NSW. This included Domestic and Family violence service sector organisations, as well as individuals who are supportive of the sector with knowledge expertise and/or lived experience expertise. Members are united in the recognition of the gendered drivers of violence and share a commitment to preventing it within all communities.

DVNSW could not operate without the invovlement of its members, who have enabled DVNSW to improve the spectrum of policy, legislative and program responses to domestic and family violence.



ACON

Women's Shelter Armidale

B Miles

Barnardos Australia

Bondi Beach Cottage

Bonnie Support Services

Brush Farm Corrective Services Academy

Carries Place

Clarence River D&FV Services Inc

Community Resource Network

Coast Shelter

Domestic Violence NSW Service Management

Eastlakes Family Support Service Inc

Central Tablelands and Blue Mountains Community Legal Centre

Hawkesbury Area Womens & Kids Services Service (Womens Cottage)

Highlands Community Centres Incorporated

Housing Plus

Illawarra Women's Health Centre

Immigrant Women's Speakout Association of NSW

The Immigration Advice and Rights Centre (IARC)

Indian (Sub-Cont) Crisis & Support Agency

Jenny's Place

Jewishcare

Kempsey Families Inc

Liberty Domestic and Family Violence Specialist

Services

Linking Communities Network Ltd

Lisa Harnum Foundation

Lithgow Community Projects

Lokahi Foundation

Lucy's Project

Macarthur Women's DVCAS

Manly Warringah Womens Resource Centre

Mary's House

Mission Australia

Molongo Support Services/ Louisa Domestic Violence

Services

Mission Australia

Mount Druitt Family Violence Service

Moving Forward DFV Case Management Services Inc

Mudgin-gal Aboriginal Corporation

Muslim Women Association

No to Violence

Northern Rivers WDVCAS

Nova for Women

Open Support (previously Sisters of Charity Outreach)

Parramatta Holroyd Family Support



Parramatta Mission

Peninsula Lighthouse

Pop In Inc

Prosper (Project Australia)

Rape & Domestic Violence Services Australia

Relationships Australia

SAHSSI Inc

Samaritans

Save the Children Australia -NSW

Settlement Services International (SSI)

South East Women & Children's Services Inc (SEWACS)

South West Sydney Legal Centre

St John Community Services -Banksia Women Program

Staying Home Leaving Violence -Broken Hill

The Deli Women & Children's Centre

The Equanimity Project (Australia) Ltd

The Marmalade Foundation t/a Lou's Place

The Northern Centre

The Salvation Army

The WASH House Inc.

Third Sector Australia t/a Momentum Collective

Tumut Regional Family Services

Victims of Crime Assistance League Inc NSW (VOCAL)

Women and Girls Emergency Centre

Warrina D&FV Specialist Service Co-op Ltd

West Connect Domestic Violence Services (now DV West)

Women Up North Housing Inc

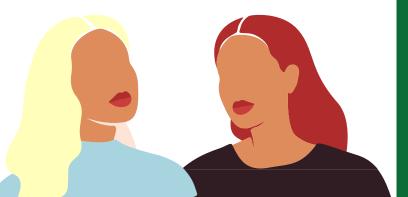
Women's Community Shelters

Women's Safety NSW

Yes Unlimited

Youth Off the Streets

YWCA Australia



We greatly appreciate our membership of DVNSW and see it as an important indicator of a best practice service.

I appreciate the enormous amount of work that DVNSW puts into this sector and believe they help achieve positive results for clients and workers.

96%

- of DVNSW members agree that DVNSW has advocated on behalf of the sector to highlight and resolve specific issues affecting DFV service provision.
- also agree that DVNSW has represented the sector by advocating for them at government meetings, forums and industry events to contribute to the voice of the sector informing government policy.

TREASURER'S REPORT

DENELE CROZER

COVID-19 has affected how everyone does business. Throughout 2020-2021, Domestic Violence NSW once again had a busy year driven by responsibility to staff and community. The organisation worked to improve government, non-government, business, and community service strategies to strengthen knowledge exchange, identify service gaps and act to enhance appropriate service provision and public policy during the COVID-19 pandemic.

With a good team and financial systems, DVNSW began the year with a projected budget supported by a clear strategic plan and finished the year with an unqualified audit.

COVID-19 again reduced travel, training, consultation, and meeting capacity but increased costs to enhance digital communication streams to support staff working from home with appropriate equipment, enhance ongoing program development and implementation coupled with continued information streams with all stakeholders. We received a financial cash boost from the ATO which thankfully supported all these working strategies.

DVNSW remains in a strong financial position and we are pleased these efforts have contributed to the stability, efficiency, and accountability of the organisation. Many thanks to the Finance Team (CEO, Treasurer & Finance Officer), the Board and an additional acknowledgement of appreciation to the Finance Officer, Tracey Kennedy, who has been crucial to our success.

We acknowledge the support of Department of Communities and Justice for funding our State Peaks Program, Blueprint for Reform and Real Estate Programs (Safer Homes). We also acknowledge funding from the City of Sydney to upgrade website communications and the Commonwealth Bank for our Voices for Change Program. Community and business support is always worth an additional mention for both financial and material contributions which consistently support the capacity of our service to meet demand. Thank you – your efforts are much appreciated.



Domestic Violence NSW asserts that the audited financial accounts tabled at the AGM is a true and fair view of the financial position of the association as of 30 June 2021 and that there are reasonable grounds to believe that we can pay our debts as and when they become due.

I am happy to commend these accounts to the membership.

Denele Crozer

Treasurer

FINANCIAL REPORT

Full audited Financial Accounts for the 2020/2021 Financial Year are tabled at the AGM and available on the DVNSW website. Summary information is provided below.

	2020-2021	2019-2020
Total Revenue*	1,158,780	1,296,554
Wages and On Costs	737,872	787,290
Professional & Consulting Fees	96,440	127,757
Operational Expenses	71,755	94,219
Rent & Occupancy Expenses	57,455	48,207
IT & Communications	28,283	20,614
Depreciation & Amortisation Expenses	22,563	27,265
Conference & Meeting Expenses*	4,775	32,045
Travel Expenses	4,288	18,222
Total Expenditure	1,023,431	1,155,619
Operating Surplus/(Deficit)	135,349	140,935
Total Equity	690,806	555,457

 $[\]ensuremath{^*}$ The main DVNSW Conference was not held in the 2020/21 financial year.

OUR SUPPORTERS

DVNSW cannot achieve all we do without the extraordinary contribution from our sponsors, donors, pro-bono partners and volunteers. Together we support and work towards a future where women, families, and communities are safe and free from violence. We would like to thank all our regular and one-off donors - those who are known to us and those who wish to stay anonoymous - for their generous donations. Each and every contribution we receive is critical to helping us ensure voices are amplified, continue to be heard, and are the catalyst for real change. We acknowledge and salute you.

MAJOR SPONSOR - HALL & WILCOX

This year we welcomed Hall and Wilcox to the DVNSW family!

Their gift of time and expertise has been priceless, and we are sincerely grateful to them for accepting us under their Pro Bono & Community Program.



As our legal counsel, they have assisted us in numerous projects, including the development of new policies and procedures, legal insight and input into several policy submissions, use of their office space for meetings, and including DVNSW in their workplace giving program. All their support has equated to over 200 pro-bono hours for DVNSW.

We truly value this relationship and thank them wholeheartedly for helping us achieve many of our goals this year.



Nathan Kennedy
Partner and Head of Pro
Bono & Community

66

Part of our purpose at Hall & Wilcox is to enable our communities to thrive. So often the effects of domestic violence prevent the ability for women to thrive. This has flow on effects to children and the wider community. We see supporting DVNSW as an important way to assist in supporting women to survive and thrive bringing wider benefits to the whole community.

MAJOR SPONSOR - COMMONWEALTH BANK



CBA has been a wonderful supporter to DVNSW this year and has provided an opportunity to raise awareness about financial abuse. Most notably, they launched the CommBank Next Chapter campaign, a program to help victim-survivors of domestic violence and financial abuse achieve long-term financial independence.

66

CBA's long-standing partnership with DVNSW has been invaluable in helping us better understand the issue of domestic and family violence, and how CommBank can provide better support to customers and the community more broadly. As the peak body for DFV services in NSW, they have also helped us raise awareness of the support available through CommBank Next Chapter, through their networks. We are grateful to DVNSW for their support over the years, and we look forward to continuing this partnership as we collectively work to raise awareness of, and better address, the issue of domestic and family violence.

9 Justin Tsuei

General Manager Community and Customer Vulnerability, Commonwealth Bank

OUR DONORS

Donations allow DVNSW to focus on working to stop the violence before it begins, as well as advocating for increased funding for front-line services and working to ensure women and children have safe, affordable housing options when escaping violence.



66

I'm hoping I can add something positive to DVNSW by utilising my skills and knowledge to make the world a better place. I believe that we should give back to the community where we can - it's about having a sense of community and being seen as a positive force to advance women's issues.

Natasha Lee Major Donor

OUR VOLUNTEERS

We thank each and every one of our volunteers who generously provide their time and expertise to DVNSW. Without your support, we would not be able to achieve as much as we do. We'd especially like to acknowledge Claire Say and Sumedha D'mari for their illustrations and graphics for DVNSW's submissions and reports, and Grace Longvyn, who coordinates governance administration and takes the minutes at every Board meeting.

Srabanty Ahmed • Charlotte Ambler • Jenny Bermheden • Emily de Frietas • Suzana Dimitrijevic • Nina Dillon Britton • Sumedha D'mari • Liana Emrizian • Florence Fahmy • Eileen Hsu • Marisa Luculano • Laura Jane • Crystal Li • Grace Longvyn • Gabriela Marques • Chloe Matthews • Lungaka Mbedla • Christine McCaskill • Rafaela Pandolfini • Charvi Penatiyana • Jessica Picton • Sarah Pittman • Alexandra Quirk • Samantha Rodwell • Claire Say • Liesel Schwinghamer • Surbhi Tyagi • Katrina Vavdinos • Lauren Warner • Jo Zappia



D O M E S T I C V I O L E N C E N S W

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Instagram: dvnsw
Twitter: dv_NSW
Phone: 02 9698 9777

Email: admin@dvnsw.org.au
Website: dvnsw.org.au

TO DONATE PLEASE VISIT:

www.dvnsw.org.au/donate

All content was correct at the time of publication.

Domestic Violence NSW PO Box 3311, Redfern, NSW 2016

ABN: 51 326 110 595 ©Domestic Violence NSW, 2021

Registered Charity Logo



HELPFUL CONTACTS

1800 RESPECT

Phone: 1800 737 732

Website: 1800respect.org.au

24/7 National counselling helpline, information, and

support

DOMESTIC VIOLENCE LINE

Phone: 1800 656 643

Website: facs.nsw.gov.au/domestic-violence 24/7 Domestic Violence helpline for information, support, and referral services in NSW.

DOMESTIC VIOLENCE IMPACT LINE

Phone: 1800 943 539

Website: www.rape-dvservices.org.au

24/7 National counselling line for anyone whose life has been impacted by domestic or family violence.

NO TO VIOLENCE- MENS REFERRAL SERVICE

Phone: 1300 766 491 **Website:** ntv.org.au

24/7 NSW helpline for men taking responsibility for their violent behaviour. Provides support and referrals for women and men seeking information on behalf of their male partners, friends or family members, and workers in a range of agencies seeking assistance for

their clients who are men.



D O M E S T I C V I O L E N C E N S W